

Women's Division

Motivate • Support • Grow

Women for Women

This month's program sponsor:



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Coming in April:

Dare to Dance: Building A Service Culture
 Chris Thrash, MBA - Chris Thrash and Associates

Chris Thrash is a service delivery expert who helps organizations build a culture of customer service excellence. He lifts, jolts and touches the hearts of his audience members and they love every minute of it! Chris brings "hands on" work experience in assisting numerous companies, hospitals and organizations in tremendous customer satisfaction turnaround by teaching leaders what it takes to build a successful service culture focusing on customer-centered care.

Chris is an award winning speaker and producer of training videos used by organizations, both nationally and internationally. His work has been recognized by the WorldFest International Film Festival. Chris holds his Masters in Business Administration and is author of three books, *Everyday Heroes*, *At the HEART of Effective Leadership*, and *Service Culture: An Employee Handbook*.

While audience members will not be asked to dance, Chris's presentation, "Dare to Dance," launches the audience back to the seventies and days of disco with his signature story of wanting to be "John Travolta" when he was in 7th grade. His unique style and personalized approach, combined with his humorous, high energy and inspirational messages, are just some of the reasons event planners and organizations ask him back year after year.



Chris Thrash and Associates
 Harvington Media, Inc.
 2722 Ridge View Road
 Frisco, TX 75034
 (972) 625-3898
chris@christhrash.com

The Plano Chamber of Commerce Women's Division luncheons are held on the 2nd Wednesday of each month at Gleneagles Country Club, 5401 West Park Boulevard. Networking is from 11:30 am – noon, followed by the program, which concludes at 1 pm.

Reservations are required and can be made on-line. The Chamber must receive reservations **by noon on Friday, April 3rd**. See the Chamber website for more information: www.planochamber.org





Karen Raymond
Crown Trophy Plano
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 Plano, TX 75075
 972.633.9040
www.crowntrophy.com

I hail from: Wichita, Kansas and currently reside in Plano.

When I'm not hard at work, my "Play Time" includes: volunteering as a client advocate at Prestonwood Pregnancy Center. In addition, I am a part of CHICH which is a group of women that hosts an annual fundraiser for The Family Place. I enjoy traveling, boating and dining.

A bit of wisdom or suggestion I can share with another woman, or person, in business is: that taking care of yourself on a personal basis will assist you in your business world.

The greatest thing about networking with the Women's Division is: the women that I have met over the years who I now call friends.

I plan to make connections in 2010 by: on going networking with the associations we hold memberships with, including the Plano Chamber. I will also conduct One-on-One meetings to increase the knowledge of our business to others.

**DOOR PRIZES...and River Jewels
 A Girl's Best Friend**

Sandy Tysseland of PTG Graphics Center was so excited she attended February's WD Luncheon. She was the recipient of a LOVELY door prize, courtesy of fellow Chamber member, **DJ Jhaveri with River Jewels, Inc.** - a stunning earrings/pendant set made of natural garnet and beautiful sterling silver! Congratulations Sandy, and Thank You, DJ!



Upcoming Chamber Events
(Please RSVP in advance)

Every Friday: 7:30am
 Networking at Business Interchange
 Plano Chamber of Commerce Offices

Mar. 23: 10:00 - 11:00am
 Unclaimed Property Seminar presented by the State Comptroller's Office
 Plano Chamber of Commerce

Mar. 24: 11:00am - 1:00pm
 "Success in Business" - Plano Chamber
 How to Build a Business to Stand the Test of Time!

*Unless noted, please RSVP by email
rsvp@planochamber.org
 or call (972) 424-7547 ext 230*

You know, be an actor because you love to act. Don't be an actor because you think you're going to get famous, because that's luck.
 - Whoopi Goldberg

Luck? I don't know anything about luck. I've never banked on it and I'm afraid of people who do. Luck to me is something else: Hard work - and realizing what is opportunity and what isn't.
 - Lucille Ball

The amount of good luck coming your way depends on your willingness to act.
 - Barbara Sher

You don't just luck into things as much as you would like to think you do. You build step by step, whether it is friendships or opportunities.
 - Barbara Bush

Luck has nothing to do with it, because I have spent many, many hours, countless hours, on the court working for my one moment in time, not knowing when it would come.
 - Serena Williams

*See You Tomorrow
 for Networking Night @*

Diva's Den
ACCESSORIES

2010 Women's Division Board of Directors

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